



## **MEDIA RELEASE**

For additional information, contact: Oncor Communications 877.426.1616

### **Oncor Updates Restoration Progress: More than 140,000 Customers Restored More Than 2,500 Additional Workers to Join Restoration Effort on Tuesday**

**DALLAS, Texas, June 10, 2019** – Some 24 hours after a string of severe summer storms hit the Dallas-Fort Worth Metroplex, Oncor has restored power to more than 140,000 customers. The peak number of outages as a result of Sunday's storms was more than 350,000 customers.

While crews continue to restore power, their efforts have been hindered by fallen trees and other debris which has caused poor driving conditions. In these heavily damaged areas, wide swaths of power lines and distribution equipment are not only being repaired but must also be reconstructed.

Based on experience with previous severe storms such as these, Oncor estimates that the vast majority of customers will have their power restored by late Wednesday. However, due to the unusually extensive damage from this storm, restoration for some customers may stretch into Thursday.

Oncor recognizes the hardships and inconveniences customers experience after severe storms like this one and remains focused on restoring power as quickly and safely as possible. Crews continue to work around the clock and more than 2,500 additional workers will join restoration efforts on Tuesday. Utility partners joining the effort are from Texas and states including, Alabama, Arkansas, Florida, Georgia, Illinois, Kansas, Louisiana, Mississippi, Missouri, North Carolina and South Carolina.

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Oncor encourages customers who are without power to examine their meter base and weatherhead to ensure they have not been damaged or pulled off. If any of these have occurred, customers need to contact an electrician to make necessary repairs before Oncor can restore power. Customers may also need to obtain a city inspection. Power restoration in these cases will take longer to complete. A graphic illustrating this potential issue is available at [thewire.oncor.com](http://thewire.oncor.com).

Oncor thanks our customers for their continued patience and encourages everyone to check on loved ones and neighbors who may be impacted by power outages.

**As restoration continues, please keep these post-storm safety tips in mind:**

- If you see a downed power line, leave the area and call 9-1-1. In addition to the downed line potentially being electrified, anything touching the power line, such as a tree branch, could also be electrified. Keep pets, children and others away from the area.
- Do not attempt to remove debris and tree limbs from areas near power lines. The debris may be concealing a live wire or downed power line.
- Use caution when traveling on the roadways, especially in areas with heavy debris and streetlights without power.
- If you are experiencing an emergency event, call 911 immediately.

Customers can report outages at [Oncor.com](http://Oncor.com) or call 888-313-4747.

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